

Privacy Statement

This Privacy Statement explains our practices, including your choices, regarding the collection, use, and disclosure of certain information, including your personal information, by the Tien Fung Hong Holdings Ltd. ("TFH").

Contacting Us

If you have general questions about your account or how to contact Customer Service for assistance, please visit our website at <http://tfhfuelcard.com>. For questions specifically about this Privacy Statement, or our use of your personal information, cookies or similar technologies, please contact us by email at cs@tfh.hk.

You can also write to us at the following address: Unit D, 11/F, Billion Plaza II, No. 10 Cheung Yue Street, Cheung Sha Wan, KLN , Attention: Customer Service Manager.

The data controller of your personal information is Tien Fung Hong Holdings Ltd., which also provides the service to you (address above). Please note that if you contact us to assist you, for your safety and ours we may need to authenticate your identity before fulfilling your request.

Collection of Information

For the application of fuel card, you should provide Tien Fung Hong with your personal data from time to time. Failure to do so may influence the application and provision of products or services to you. By providing your personal data to Tien Fung Hong, you are deemed to have consented to the collection and use of the personal data by Tien Fung Hong in accordance with this notice.

We receive and store information about you such as:

Information you provide to us: We collect information you provide to us which includes: your name, email address, address or postal code, payment method and telephone number. We collect this information in a number of ways, including when you enter it while using our service, interact with our Customer Service, or participate in surveys or marketing promotions; information when you choose to provide reviews or ratings, taste preferences, account settings, set preferences in Your Account, or otherwise provide information to us through our service or elsewhere. Information we collect automatically: We collect information about you and your use of our service, your interactions with us and our advertising, as well as information regarding your computer or other device used to access our service (such as mobile devices). This information includes: your activity on the TFH service, such as title selections, watch history and search queries; details of your interactions with Customer Service, such as the date, time and reason for contacting us, transcripts of any chat conversations, and if you call us, your phone number and call recordings; information collected via the use of cookies, web beacons and other technologies, including ad data (such as information on the availability and delivery of ads, the site URL, as well as the date and time). See our Cookies and Internet Advertising section for more details. Information from other sources: We might supplement the information described above with information we obtain from other sources, including from both online and offline data providers. Such supplemental information could include interest based data, and Internet browsing behavior.

Use of Information

We use information to provide, analyze, administer, enhance and personalize our services and marketing efforts, to process your registration, your orders and your payments, and to communicate with you on these and other topics. For example, we use information to:

analyze and understand our member, improve our service (including our user interface experiences) and optimize content selection, recommendation algorithms and delivery; communicate with you concerning our service (for example by call, email, push notifications, and online messaging channels), so that we can send you news about TFH, special offers, promotional announcements and consumer surveys, and to assist you with operational requests such as password reset requests. Please see the "Your Choices" section of this Privacy Statement to learn how to set or change your communications preferences.

Disclosure of Information

We disclose your information for certain purposes and to third parties, as described below:

Tien Fung Hong Holdings Ltd.: We share your information among Tien Fung Hong Holdings Ltd. as needed for: data processing and storage; providing you with access to our services; providing customer support; making decisions about service improvements, content development; and for other purposes described in the Use of Information section of this Privacy Statement.

Service Providers: We use other companies, agents or contractors ("Service Providers") to perform services on our behalf or to assist us with the provision of services to you. For example, we engage Service Providers to provide marketing, advertising, communications, infrastructure and IT services, to personalize and optimize our service, to process credit card transactions or other payment methods, to provide customer service, to collect debts, to analyze and enhance data (including data about users' interactions with our service), and to process and administer consumer surveys. In the course of providing such services, these Service Providers may have access to your personal or other information. We do not authorize them to use or disclose your personal information except in connection with providing their services.

Promotional offers: We may offer joint promotions or programs that, in order for your participation, will require us to share your information with third parties. In fulfilling these types of promotions, we may share your name and other information in connection with fulfilling the incentive. Please note that these third parties are responsible for their own privacy practices.

Protection of TFH and others: TFH and its Service Providers may disclose and otherwise use your personal and other information where we or they reasonably believe such disclosure is needed to (a) satisfy any applicable law, regulation, legal process, or governmental request, (b) enforce applicable terms of use, including investigation of potential violations thereof, (c) detect, prevent, or otherwise address illegal or suspected illegal activities (including payment fraud), security or technical issues, or (d) protect against harm to the rights, property or safety of TFH, its users or the public, as required or permitted by law.

Business transfers: In connection with any reorganization, restructuring, merger or sale, or other transfer of assets, we will transfer information, including personal information, provided that the receiving party agrees to respect your personal information in a manner that is consistent with our Privacy Statement. Whenever in the course of sharing information we transfer personal information to countries outside of The Hong Kong Special Administrative Region of the People's Republic of China ("Hong Kong") and other regions with comprehensive data protection laws, we will ensure that the information is transferred in accordance with this Privacy Statement and as permitted by the applicable laws on data protection.

You may also choose to disclose your information in the following ways:

While using the TFH service you will have opportunities to post reviews or other information publicly, and third parties could use the information you disclose; Certain portions of our service may contain a tool which gives you the option to share information by email, text message and social or other sharing applications, using the clients and applications on your smart device; Social plugins (including those offered by Facebook, and Google) allow you to share information on those platforms. Social plugins and social applications are operated by the social network themselves, and are subject to their terms of use and privacy policies.

Access to Your Account and Profiles

In order to provide you with ease of access to your account and to help administer the TFH service, we use technology that enables us to recognize you as the account holder and provide you with direct access to your account without requiring you to retype any password or other user identification when you revisit the TFH service. You can choose not to take advantage of this feature on your computer by unchecking the box "Remember me on this device" when you log in to the website.

To remove access to your TFH account from your devices: (a) visit "Your Account", choose "Sign out," and follow the instructions to deactivate your devices (note, deactivation may not occur immediately) or (b) delete your TFH settings from your device (steps vary by device and the option is not available on all devices). Where possible, users of public or shared devices should log out at the completion of each visit. If you sell or return a computer or TFH ready device, you should log out and deactivate the device before doing so. If you do not maintain the security of your password or device, or fail to log out or deactivate your device, subsequent users may be able to access your account, including your personal information.

If you share or otherwise allow others to have access to your account, they will be able to see your information (including in some cases personal information) such as your vehicle information and account information (including your email address or other information in Your Account).

Your Choices

If you no longer want to receive certain communications from us via email or text message, simply access the email and text messages settings page in the "Your Account" section of our website and uncheck those items to unsubscribe. Alternatively, send us an email or letter to request for terminating the subscription. Please note that you cannot unsubscribe from certain email correspondence from us, such as messages relating to your insurance quotation.

You can opt in to receive mobile push notifications from TFH. If you subsequently decide you no longer wish to receive these notifications, you can use your mobile device's settings functionality to turn them off.

To exercise choices regarding cookies set through our website, as well as other types of online tracking and Internet advertising, see the Cookies and Internet Advertising section (below).

Your Information and Rights

You can request access to your personal information, or correct or update out-of-date or inaccurate personal information we hold about you.

You can most easily do this by visiting the "Your Account" portion of our website, where you have the ability to access and update a broad range of information about your account, including your contact information, and various related information about your account. You must be signed in to access "Your Account." You may also request that we update or delete personal information that we hold about you.

To make requests, or if you have any other question regarding our privacy practices, please contact us at cs@tfh.hk. Please also see the Your Choices section of this Privacy Statement for additional choices regarding your information.

We may reject requests that are unreasonable or not required by law, including those that would be extremely impractical, could require disproportionate technical effort, or could expose us to operational risks. We may retain information as required or permitted by applicable laws and regulations, including to honor your choices, for our billing or records purposes and to fulfill the purposes described in this Privacy Statement.

Security

We use reasonable administrative, logical, physical and managerial measures to safeguard your personal information against loss, theft and unauthorized access, use and modification. Unfortunately, no measures can be guaranteed to provide 100% security. Accordingly, we cannot guarantee the security of your information.

Other Websites, Platforms and Applications

The TFH service may be provided through and/or utilize features (such as voice controls) operated by third party platforms, or contain links to sites operated by third parties whose policies regarding the handling of information may differ from ours. For example, you may be able to access the TFH service through platforms such as mobile devices, and a number of other Internet connected devices. These websites and platforms have separate and independent privacy or data policies, privacy statements, notices and terms of use, which we recommend you read carefully. In addition, you may encounter third party applications that interact with the TFH service.

Changes to This Privacy Statement

We will update this Privacy Statement from time to time in response to changing legal, regulatory or operational requirements. We will provide notice of any such changes (including when they will take effect) in accordance with law. Your continued use of the TFH service after any such updates take effect will constitute acceptance of those changes. If you do not accept any updates to this Privacy Statement, you may cancel your use of the TFH service. To see when this Privacy Statement was last updated, please see the "Last Updated" section below.

Cookies and Internet Advertising

We and our Service Providers use cookies and other technologies (such as web beacons) for various reasons. For example, we use cookies and other technologies to make it easy to access our services by remembering you when you return, to provide and analyze our services, to learn more about our users, and to deliver and tailor marketing or advertising. We want you to be informed about our use of these technologies, so this notice explains the types of technologies we use, what they do and your choices regarding their use.

What are cookies?

Cookies are small data files that are commonly stored on your device when you browse and use websites and online services. They are widely used to make websites work, or to work more efficiently, as well as to provide reporting information and assist with service or advertising personalization.

Cookies are not the only types of technology that enable this functionality; we also use other, similar types of technologies. See below for more information and examples.

Why does TFH use cookies?

We and our Service Providers may use the following types of cookies:

Essential cookies: These cookies are strictly necessary to provide our website or online service. For example, we or our Service Providers may use these cookies to authenticate and identify our members when they use our websites and applications so we can provide our service to them. They also help us to enforce our Terms of Use, prevent fraud and maintain the security of our service.

Performance and functionality cookies: These cookies are not essential, but help us to personalize and enhance your online experience with TFH. For example, they help us to remember your preferences and prevent you from needing to re-enter information you previously provided (for example, during member sign up). We also use these cookies to collect information about our visitors' use of the TFH service so that we can enhance and personalize our website and service and conduct market research. Deletion of these types of cookies will result in limited functionality of our service. Advertising cookies: These cookies use information about your visit to this and other websites, such as the pages you visit, your use of our service or your response to ads and emails, to deliver ads that are more relevant to you. These types of ads are called "Interest-Based Advertising." Many of the advertising cookies associated with our service belong to our Service Providers.

How Does TFH use Web Beacons and other Technologies?

Web beacons (also known as clear gifs or pixel tags) often work in conjunction with cookies. We and our Service Providers may use them for similar purposes as cookies, such as to understand and enhance the use of our service, improve site performance, monitor visitor traffic and actions on our site, and understand interactions with our marketing (including email and online ads on third party sites). Because web beacons often work in conjunction with cookies, in many cases, declining cookies will impair the effectiveness of web beacons.

We use other technologies that are similar to cookies, such as browser storage and plugins (e.g., HTML5, IndexedDB, and WebGL). Like cookies, some of these technologies may store small amounts of data on your device. We may use these and various other technologies for similar purposes as cookies, such as to enforce our terms, prevent fraud, and analyze the use of our service. There are a number of ways to exercise choice regarding these technologies. For example, many popular browsers provide the ability to clear browser storage, commonly in the settings or preferences area; see your browser's help function or support area to learn more. Other technologies, such as Silverlight storage, may be cleared from within the application.

Last updated: 2 June 2017

私隱政策

本《私隱政策》說明 佃豐行集團有限公司（「佃豐行」）收集、使用和公開某些資訊（包括您的個人資料）的做法，以及您針對以上做法的選擇。

聯絡我們

若您有關於帳戶或如何聯絡客服中心以尋求協助的一般性問題，請前往我們的網站：http://thfuelcard.com。
如有本《隱私權聲明》或我們對您個人資料、Cookie 或類似技術的使用方式的相關問題，請寄電郵至 cs@th.hk 聯絡我們。

您還可以寄送實體信件聯絡我們，我們的地址是：九龍長沙灣長裕街10號億京廣場2期11樓D室。
收件人：客戶服務經理。

佃豐行集團有限公司 是您個人資料的資料管理者，也是您的服務提供者（地址如上）。請注意，若您聯絡我們尋求協助，為了您本身和我們的安全，在執行您的要求之前，我們可能需要先驗證您的身分。

資訊收集

閣下有義務向佃豐行提供閣下的個人資料,作為申請油卡之用途。如您未能提供有關資料，可能會影響閣下有關申請及佃豐行向閣下提供所要求的產品或服務。一旦閣下向佃豐行提供閣下的個人資料，即視為閣下已同意中國石油根據本通知獲取及使用該等個人資料。

我們會接收和儲存關於您的下列資訊，例如：

您向我們提供的資訊：我們會收集您向我們提供的資訊，包括：

您的姓名、電郵地址、住址或郵遞區號、付費方式和電話號碼。我們透過多種方式收集這些資訊，包括在您使用我們的服務時輸入資訊、與我們的客服中心互動、或是參與問卷調查或促銷活動；在您選擇提供帳戶設定，設定「您的帳戶」偏好，或以其他方式透過我們的服務或在其他地方向我們所提供的資訊。

我們自動收集的資訊：我們收集有關您、您使用我們的服務、與我們及我們的廣告的互動之資訊，以及您使用電腦或其他裝置（例如：行動裝置）存取我們的服務的相關資訊。這些資訊包括：您在 佃豐行 服務的活動，例如：個人資料、車輛資料；您與客服中心互動的詳情，例如：您聯絡我們的日期、時間和原因、任何聊天對話文字紀錄，以及您致電給我們的電話號碼與來電紀錄；

透過使用 Cookie、網路信標與其他技術而收集到的資訊，包括廣告資料（例如：廣告的供應狀況和觸及性、網站 URL 以及日期和時間）。如需更多詳情，請參閱 Cookie 與網際網路廣告章節。從其他來源獲取的資訊：我們可能用從其他來源獲取的資訊（包括來自線上和離線資料提供者的資訊）補充上述資訊。此類補充資訊可能包括基於興趣的資料和網路瀏覽行為。

資訊使用

我們會使用資訊來提供、分析、管理、提升我們的服務和行銷工作，使我們的服務和行銷工作個人化，處理您的註冊、報價和付款，並與您針對這些主題和其他主題進行溝通交流。例如，我們使用這些資訊來：

分析和了解我們的會員、改進我們的服務（包括我們的使用者介面體驗）、內容選擇最佳化、推薦演算法和傳輸；與您溝通交流我們的服務（例如：透過電話、電郵、推播通知，和線上傳訊管道），以便我們可以向您發送有關 佃豐行 公司的最新消息、特別優惠、促銷公告和消費者問卷調查，並協助您進行密碼重設等操作要求。請參閱本隱私權聲明的「您的選擇」章節，瞭解如何設置或更改您的通訊偏好設定。

資訊公開

我們會基於某些目的，向第三方公開您的資訊，具體如下：

佃豐行 集團：我們會基於以下需求與 佃豐行 集團的所有公司分享您的資訊：資料處理與儲存、向您提供存取我們服務的使用權、提供客戶支援服務、進行服務改進及內容開發的決策、以及本《隱私權聲明》<資訊使用>章節所述的其他用途。服務商：我們使用其他公司、代理商或承包商（「服務商」）來代表我們提供服務或協助我們向您提供服務。例如：我們委託服務商提供市場行銷、廣告、通訊、基礎設施和 IT 服務，來個人化和最佳化我們的服務、處理信用卡交易或其他付款方式、提供客服中心服務、收帳、分析和強化數據（包括使用者與我們服務互動的資料），以及處理和管理消費者問卷調查。在提供這些服務的過程中，這些服務提供者可能會存取您的個人資料或其他資訊。除了針對提供服務的目的以外，我們未授權他們使用或公開您的個人資料。促銷優惠：我們可能會進行聯合促銷活動或計畫，而為了方便您參與這些活動或計畫，我們或需要與第三方分享您的資訊。執行此類促銷活動時，為了提供獎賞給您，我們可能會分享您的姓名與其他資訊。請注意，這些第三方公司自行負責其隱私做法。保護 佃豐行 與其他方：若我們或 佃豐行的服務提供者合理認為，為了：(a) 遵守任何適用法律、法規、法律程序或政府要求；(b) 執行適用的使用條款，包括調查潛在違反情形；(c) 監測、防止或以其他方式處理非法或涉嫌的非法活動（包括付款詐騙）、安全或技術問題；或 (d) 保護 佃豐行及其會員或公眾的權利、財產或安全不受損害而有必要公開資訊時，佃豐行 及其服務提供者可能會在法律要求或許可的範圍內公開和以其他方式使用您的個人資料和其他資訊。業務轉讓：發生任何改組、重組、合併或出售或其他資產轉讓時，我們將轉讓包括個人資料在內的資訊，前提是接收方同意以與我們的隱私權聲明一致的方式，尊重您的個人資料。若在分享資訊的過程中，我們將個人資料傳輸至中華人民共和國香港特別行政區（「香港」）以外的國家/地區，以及其他具有全面資料保護法律的地區，我們會確保這些資訊的傳輸符合本隱私權聲明規定，以及適用的資料保護法律。

使用 佃豐行 服務時，您有機會公開發表評論或其他資訊，且第三方可使用您公開的資訊；您還可選擇透過下列方式公開您的資訊：我們提供的部分服務可能有工具讓您可以選擇以電郵、短訊、社群或其他分享應用程式、使用您智慧型裝置上的用戶端或應用程式來分享資訊；社群外掛程式（包括 Facebook（臉書）和 Google 提供的外掛程式）可讓您在這些平台上分享資訊。社群外掛程式和社群應用程式由該社群網站自行營運，並受其使用條款和隱私權政策的約束。

存取您的帳戶與個人資料

為了讓您能夠方便地存取自己的帳戶並協助管理 佃豐行 服務，我們使用了一些技術，可讓我們辨識您的帳戶所有人身分，且在您再次使用 佃豐行 服務時，您無需再次輸入密碼或其他使用者身分資訊，即可直接存取您的帳戶。您可選擇不在電腦上使用這項功能，方法是在電腦上登入網站，取消勾選 [在這台裝置上記住我] 方塊。

若要移除您裝置存取 佃豐行 帳戶的使用權：(a) 前往 [您的帳戶]，選擇 [登出]，然後依照指示停用您的裝置（請注意，停用操作可能不會立即生效）或 (b) 刪除您裝置中的 佃豐行 設定（操作步驟因裝置而異，並非所有裝置都有這個選項）。可能的話，公共或共用裝置的使用者應該在每次存取結束後登出。若您要出售或退還電腦或 佃豐行 相容裝置，在出售或退還之前，您應該先登出並停用該裝置。若您沒有保管好密碼或裝置，或未登出或停用您的裝置，那麼之後的使用者就可能存取您的帳戶，包括您的個人資料。

若您分享或以其他方式允許他人存取您的帳戶，他們可能會看到您的資訊（在某些情況下，可能還包括您的個人資料），例如：您的車輛資料和帳戶資訊（包括您的電郵位址或「您的帳戶」中的其他資訊）。

您的選擇

若不想再收到我們的通訊電郵或短訊，您只需進入我們的網站上 [您的帳戶] 裡的電郵與短訊設定頁面，取消勾選這些項目即可取消訂閱。您也可以電郵或書面形式提出「取消訂閱」的要求。請注意，您不能取消訂閱我們發送的某些電郵通訊，如：有關汽車保險索償的訊息。

您可選擇接收 佃豐行 的行動推送通知。若您之後決定不要再收到這些通知，您可以使用行動裝置的設定功能來關閉此功能。

如欲了解是否要接受我們網站及其他線上追蹤類型和網路廣告之 Cookie 的相關資訊，請參閱 <Cookie 與網際網路廣告> 章節（下方）。

您的資訊與權利

您可以要求存取您的個人資料，或改正或更新我們持有的關於您的過期或不準確的個人資料。

最簡單的方式是，前往我們網站的 [您的帳戶] 部分，在這裡您可以存取和更新很多與您帳戶相關的資訊，包括您的聯絡資訊、您的車輛資料，以及關於您帳戶的多種相關資訊。您必須登入方可進入 [您的帳戶]。您也可以要求我們更新或刪除我們持有的、關於您的個人資料。

若要提出要求，或您對我們的隱私做法有其他任何問題，請傳送電郵至 cs@th.hk 聯絡我們。另請參閱本隱私權聲明的「您的選擇」章節，瞭解有關個人資料的其他選擇。

我們可能會拒絕不合理或法律規範以外的要求，這些要求包括極度不切實際或需要不成比例的技術作業的要求。在適用法律和法規要求或允許的情況下，我們會保留您的資訊，以便能履行您的選擇、作為收費或記錄用途，以及執行本《隱私權聲明》所述的目的。

安全

我們已採取合理的行政、邏輯、實體和管理措施，保護您的個人資料不受遺失、不遭竊及不遭受未授權的存取、使用和修改。遺憾的是，沒有措施可以保證提供百分之百的安全性。因此，我們無法完全保證您的資訊安全無虞。

其他網站、平台與應用程式

佃豐行 服務可能會經由第三方營運的平台提供，和/或使用第三方服務的功能（例如語音控制），或可能含有第三方營運之網站的連結，該第三方的資訊處理政策可能與我們的相關政策有所差別。例如，您可能可以透過行動裝置及多種其他網路連接裝置等平台來獲取 佃豐行 服務。這些網站和平臺具有單獨的和獨立的隱私或資料的政策、隱私權聲明、通知和使用條款。我們建議您仔細閱讀。此外，您也可能會遇到與 佃豐行 服務互動的第三方應用程式。

本《隱私權聲明》的變更

我們會根據法律、監管或營運要求的變化，不時更新本隱私權聲明。對於此類更改（包括何時生效），我們會根據法律規定予以通知。您在任何此類更新生效後繼續使用 佃豐行 服務，將構成接受這些修改。若您不接受本《隱私權聲明》的任何更新，您可取消使用 佃豐行 服務。若要查看本《隱私權聲明》的最後更新日期，請參閱下方的 <最後更新日期> 章節。

Cookie 與網際網路廣告

Cookie 與服務提供者出於多種原因，使用 Cookie 與其他技術（包括網路信標）。例如，我們使用 Cookie 與其他技術，在您返回時記住您的身份，以便您獲取我們的服務，並用於提供和分析我們的服務、更好地瞭解使用者，以及執行和量身設計行銷或廣告活動。我們想讓您了解我們使用這些技術的情況，因此透過本通知說明我們所使用的技術類型、這些技術的功用，以及您在這些技術使用方面的選擇。

什麼是 Cookie？

Cookie 是您瀏覽和使用網站與線上服務時，通常儲存在您裝置裡的小型資料檔案。廣泛用來確保網站正常或更有效率地運作，同時提供報告資訊並協助個人化服務或廣告。

Cookie 並不是啟用這項功能的唯一技術類型；我們還使用其他類似的技術類型。更多相關資訊和範例，請參閱下文。

佃豐行 為什麼要用 Cookie？

我們和我們的服務商可能會使用下列類型的 Cookie：

必要 Cookie：這些是我們提供網站或線上服務不可或缺の Cookie。例如，我們或我們的服務提供者可能會在我們的會員使用我們的網站或應用程式時使用這些 Cookie 來驗證和識別會員身份，以便我們為他們提供服務。Cookie 還能幫助我們執行使用條款、防止詐欺行為並維護服務的安全性。效能與功能 Cookie：這些不是必要 Cookie，但能幫助我們向您提供個人化的 佃豐行 服務和強化您的 佃豐行 線上使用體驗。例如，它們能幫助我們記住您的偏好，這樣您就無需重新輸入之前所提供的資訊（如：會員註冊時提供的資訊）。我們還使用這些 Cookie 來收集有關存取使用 佃豐行 服務的資訊，這樣我們就能強化和個人化我們的網站和服務，並進行市場研究。刪除這些類型的 Cookie，會導致我們服務的某些功能受限。廣告 Cookie：這些 Cookie 使用您存取本網站及其他網站的資訊，如您所瀏覽的頁面、您對我們服務的使用情況或您對廣告與電郵的回應情況，來傳送關聯性更高的廣告。這些類型的廣告被稱為「基於興趣的廣告」。許多與我們服務相關聯的廣告 Cookie 都是我們服務商的 Cookie。

佃豐行 如何使用網路信標及其他技術？

網路信標（也稱為透明圖像檔或像素標記），常與 Cookie 搭配使用。我們和我們的服務提供者可以將它們用於與 Cookie 類似的用途，如：瞭解和加強對我們的服務的使用、提高網站性能、監控我們的網站的訪客流量和行動、瞭解與我們的行銷活動的互動（包括第三方電郵與線上廣告）。由於網路信標經常會與 Cookie 搭配使用，因此大部分時候拒絕 Cookie 會使網路信標無法發揮完整效能。

我們使用其他類似於 Cookie 的技術，如：瀏覽器儲存空間與外掛程式（如 HTML5、IndexedDB 和 WebSQL）。與 Cookie 一樣，其中的一些技術可能會在您的裝置裡儲存少量資料。我們會把這些技術和其他各種不同技術用於與 Cookie 類似的用途，如：執行我們的條款、防止詐欺及分析我們服務的使用情況。對於這些技術，您可以通過多種方式行使選擇權。例如，許多受歡迎的瀏覽器提供清除瀏覽器儲存空間，通常放在設置或偏好區域；請參閱瀏覽器的幫助功能或支援區瞭解更多資訊。其他如 Silverlight 儲存空間等技术則可在應用程式內清除。

最後更新日期：2017 年 6 月 2 日

Fuel Card Terms

1. Choosing the card that is right for you

Tien Fung Hong Holdings Limited (“We”) offer a variety of Shell fuel card products designed to suit your individual or business needs. If you need us to explain any of the features of, or the terms applying to, any fuel cards, please contact us.

2. The fuel cards

Issue of fuel cards

2.1 We may issue a fuel card to you.

Collection

2.2 We send the fuel card (and any replacement card) to your address last notified to us unless you notify us in writing that you want to collect the fuel card from us.

Activation procedures

2.3 Each cardholder must comply with any activation procedures notified from time to time.

Using the fuel card

The terms of our agreement apply to each use of a fuel card. If a cardholder does not agree with those terms, they should not activate or carry out any transaction.

2.4 You accept the terms of our agreement when you first use the fuel card.

2.5 You must ensure that only the person or organization issued with a fuel card uses it.

3. Credit limited

Credit limited

3.1 We notify you of the credit limit when your application has been approved. We may vary the credit limit at any time

Exceeding your credit limit

3.2 It is your responsibility to ensure that the credit limit is not exceeded.

Credit limit exceeded

3.3 If you exceed the credit limit, you may not be allowed to carry out any transaction.

4. Liability

General

4.1 You are liable for:

- any failure by you to comply with the terms of our agreement;
- the balance owing for the account for a fuel card ; and
- any transactions where we could otherwise have exercised chargeback rights if you do not notify us of the transactions and provide any further documents or information we require within the time periods required.

4.2 You are not liable for losses incurred due to:

- any use of the fuel card before you receive the fuel card(s);
- any unauthorised transactions which take place after you give us requisite notification of a lost or stolen fuel card;
- any use of a counterfeit card; or
- a fault in a terminal which is not obvious.

Purchase of goods or services

4.3 We are not liable for:

- the refusal of any merchant or other person to accept the fuel card; and
- any defect or deficiency in goods or services supplied to you by any merchant or other person.

You must resolve any complaint against any merchant or other person and no claim against any of them may be set off against us.

Lost fuel cards

4.4 If the fuel card is lost or stolen, you must contact our office at 2728 7138 within 24 hours.

5. Payments by due date

Payment by due date

5.1 On or before the due date set out in the statement we issue for your fuel card, you must make the full payment due as set out in the statement.

5.2 Your liability to us remains even if, for any reason, you do not receive your periodic statement.

Currency of transactions

5.3 The transaction made using the fuel card is denominated in Hong Kong Dollars.

What happens if you do not pay

5.4 If we do not receive the full payment on or before the due date:

- you may not use the fuel card until the payment has been paid;
- we may suspend your use of the fuel card.

Refunds to the fuel card account

5.5 We only credit a refund to the account for a fuel card in connection with:

- a transaction made with the fuel card; or
- a payment to the account for the fuel card.

Statement

5.6 Unless otherwise specified below, we issue a statement to you each month. The cycle in respect of statement issuance, namely, statement cycle, may not correspond to a calendar month.

5.7 If you think there is an error on your statement you must notify us with details of the error within the period specified in the statement. If you do not do so, we treat the statement as correct.

5.8 We need not issue a statement for your fuel card if:

- no transaction has been recorded on the account for your fuel card since the previous statement.

6.Cancellation and termination

How to terminate

6.1 At any time, we may choose to:

- cancel or suspend your right to use the fuel card or end the account for a fuel card with notice to you;
- refuse to authorise any transaction for which you want to use the fuel card without giving you any notice or reason; and
- refuse to re-issue, renew or replace the fuel card without giving you any notice or reason.

6.2 At any time, you may end the account for a fuel card by notifying us.

What happens if the account is terminated

6.3 If you or we end the account for a fuel card:

- you must not use and are not entitled to use the fuel card or any benefits in connection with the fuel card;
- you must cut the fuel card in half so that the magnetic strip and hologram are no longer intact; and
- subject to any applicable law, you must immediately pay all amounts owing to us in connection with the fuel card (including the balance owing for the account for the fuel card).

7. Variation

7.1 If you are not comfortable with any changes we make to our agreement, you may terminate the account for a fuel card in accordance with the procedure in clause 6.

7.2 If we notify you of any changes to our agreement in accordance with any applicable law and you keep or use the fuel card, the account for the fuel card or the PIN/password, you are taken to have agreed to the changes.

8.The use of the fuel card

Fuel rate

8.1 Fuel rate is according to real-time fuel prices on the price board at Hong Kong Shell stations. Fuel price varies and is adjusted according to real-time fuel prices on the price board at Hong Kong Shell stations.

Eligible rebates

8.2 The fuel card(s) issued is(are) ONLY applicable for Petrol and Diesel products.

8.3 Rebates are not applicable at Shell gas station located at Hong Kong Airport.

8.4 We reserve the right to adjust the rebate offer without prior notice.

Authorized use of fuel card

The fuel card only applies to the registered vehicle(s) and company or individual.

9. Your privacy information

9.1 You declare that the data provided is correct and you are authorized to make this Application and accept the fuel card Terms and Conditions on behalf of yourself, the company, business, group or operation described. Accordingly, if this Application is accepted, you accept the fuel card Terms and Conditions on behalf of myself or the Business.

9.2 You understand that we reserve the right to decline this Application without giving any reasons and understand that this Application remains the property of us.

9.3 You authorize us and/or our representatives to contact the bank which provides banking services to you or the Business and/or any other sources (such as a credit reference agency) to obtain any information regarding yourself or the Business that we may reasonably require.

9.4 You acknowledge that any data submitted when making this Application, including any personal data, will be used.

9.5 You authorize us to conduct a credit reference and consumer search in relation to you and to carry out additional searches using the commercial and consumer databases provided by credit reference agencies.

9.6 Any personal data submitted via this Application Form will be used in accordance with the privacy statement found in the Application Form. We may use the contact details provided in the Application Form to send you information about other goods and/or services they offer which may be of interest.

9.7 If you object to such contact for marketing as stated above, you may contact our office at 2728 7138 at any time.

9.8 You accept all the above terms of our agreement when you use or keep the fuel card.

油卡條款

1. 選擇適合閣下的產品

億豐行集團有限公司（「本公司」）提供不同種類的油卡產品。閣下如需本公司解釋任何油卡的任何特點或適用條款，請與本公司聯絡。

2. 油卡

發出油卡

2.1 本公司可向閣下發出油卡。

領取

2.2 除非閣下書面通知本公司，表示有意自行向本公司領取油卡，否則本公司會將油卡（及任何補發油卡）寄至閣下最近期知會本公司的地址。

啟用程序

2.3 各持卡人必須按照當時通知的程序啟用。

使用油卡

每次使用油卡，均須遵守本公司協議的條款。持卡人如不同意有關條款，則不應啟用油卡或進行任何交易。

2.4 閣下首次使用油卡，即表示接納本公司協議。

2.5 閣下務請確保油卡僅由獲發卡人使用。

3. 信貸限額

信貸限額

3.1 本公司會在閣下的申請獲批時告知有關信貸限額。本公司可隨時更改信貸限額。

3.2 閣下不得超過閣下的信貸限額

3.2 閣下有責任確保不超過信貸限額。

超出信貸限額

3.3 閣下如超出信貸限額期，油卡會立即暫時失效。

責任

一般事項

4.1 閣下對以下各項負責：

- 閣下並無遵守本公司協議條款；
- 以油卡進行的所有交易；
- 油卡戶口欠款結餘；及
- 閣下如無知會本公司有關交易並且在指定期限內提供本公司要求的額外文件或資料，則本公司可對其行使拒付權的任何交易。

4.2 閣下對於下列各項引致的損失毋須負責：

- 閣下接獲油卡之前的任何油卡用量；
- 閣下按規定向本公司通報油卡遺失或被竊後發生的任何未經授權交易；
- 任何假卡用量；或
- 終端機的不明顯錯誤。

購買貨品或服務

4.3 本公司對於以下各項概不負責：

- 任何商戶或其他人士拒絕接受信用卡；及
- 任何商戶或其他人士向閣下所提供貨品或服務的任何瑕疵。

閣下對任何商戶或其他人士的申訴必須自行解決，任何索償均不可與本公司抵銷。

遺失油卡

4.4 倘若油卡遺失或被竊，閣下請於 24 小時內致電本公司：2728 7138報失。

5. 付款

5.1 閣下須於本公司就閣下的油卡發出的月結單所示到期繳款日或之前，全數支付月結單所示的款額。

5.2 即使閣下基於任何原因而沒有收到閣下的定期月結單，閣下對本公司所負責任概不受任何影響。

交易貨幣

5.3 以油卡進行的所有交易以港元計值。

不付款的後果

5.4 本公司如截至到期繳款日仍未收到油卡戶口欠款結餘，保留權利採取有關法律行動及或透過任何合法途徑追討相關欠款或收取逾期行政費用港幣1500元正。

5.5 本公司如截至到期繳款日仍未收到付款額，則：

- 閣下在繳付付款額前不得再用油卡；
- 本公司可暫停閣下的油卡。

油卡戶口退款

5.6 本公司只會在於收到應付之款項的情況下，按照本公司的慣常做法就以下各項對油卡戶口退款：

- 以該油卡進行的交易；或
- 對該油卡戶口作出的付款。

月結單

5.7 本公司會每月向閣下發出月結單。月結單發出的週期即月結單週期，可能與曆月不相乎。

5.8 閣下如認為閣下的月結單有誤，務請於月結單所示期間通知本公司有關詳情，否則本公司將視月結單為正確論。

5.9 倘若閣下的油卡涉及以下情況，本公司無需發出月結單：

- 閣下的油卡戶口自從上次月結單發出後並無任何交易紀錄。

6. 取消及終止

如何終止

6.1 本公司可隨時：

- 向閣下發出通知而取消或暫停閣下使用油卡的權利或終止油卡戶口；
- 拒絕授權閣下欲以油卡進行的任何交易而不給予任何通知或原因；及
- 拒絕重發、續發或補發油卡而不給予任何通知或原因。

6.2 閣下可隨時向本公司發出通知而終止油卡戶口。

戶口終止的情況

6.3 倘若閣下或本公司終止油卡戶口，則：

- 閣下不得使用、亦無權使用油卡或油卡的任何有關利益；並且
- 閣下須將油卡剪成兩半，破壞磁帶；並且
- 依照適用法律，閣下須立即支付就油卡對本公司的全部欠款（包括油卡戶口的欠款結餘）。

7. 修訂

7.1 閣下如不滿意本公司對本公司協議的任何修訂，可根據第6條所訂程序終止油卡戶口。

7.2 倘若在本公司根據任何適用法例知會閣下本公司協議的任何修訂後，閣下仍然保留或使用油卡、油卡戶口或私人密碼／密碼，則閣下將被視為同意有關修訂。

8. 油卡用途

燃油價格

8.1 油價根據當日油站錶面價而定，一切變動均以油站公佈為準。

可享用折扣優惠

8.2 發行的折扣優惠只適用於汽油及柴油產品。

8.3 機場油站按錶面計算無折扣。

8.4 本公司有權隨時更改折扣，而不另行通知。

使用權

8.5 所有已發行的油咭乃本公司的財物，閣下不得轉讓。

9. 私穩及相關資料

9.1 閣下聲明所提供的資料乃正確，且閣下接受本公司的油咭條款及細則。

9.2 閣下明白本公司有權於不提供任何理由的情況下拒絕此申請，並明白此申請表乃屬本公司之所有物，將由本公司保管。

9.3 閣下授權本公司及/或其代表聯絡向閣下提供服務的銀行及/或其他任何來源（例如信貸諮詢機構），以取得本公司可合理要求取得的任何涉及有關閣下的資料。

9.4 閣下授權所有於本申請表上所提供的資料，包括個人資料，將根據私隱政策處理。

9.5 閣下授權本公司進行有關該閣下的信用查詢及消費者搜尋，並使用信貸諮詢機構提供的商業及消費者數據庫進行額外調查。

9.6 透過本申請表所提交的任何個人資料會根據本公司網站所載的私隱政策而被使用。本公司可使用本申請表內的聯絡詳情，向閣下發送可能感興趣的其他商品及/或服務之相關資料。

9.7 若閣下反對將有關聯絡方式用於上述市場推廣，請致電本公司：2728 7138，取消相關服務。

9.8 閣下仍然保留或使用油卡、油卡戶口或私人密碼／密碼，則閣下將被視為同意上述所有條款。